



Error Message – “Expired Session”

Some users report seeing the following message when they try to log into MyPLAN:

"Expired Session: Your MyPLAN, your Personal Learning & Advising Network session has expired. To access MyPLAN, your Personal Learning & Advising Network, return to your learning management system and select the MyPLAN, your Personal Learning & Advising Network link."

Your MyPLAN is probably still active, but you need to enable Cookies for your browser. In order to access MyPLAN, please do one of the following:

1. Try a different browser, e.g. Firefox, Chrome, IE
2. Enable Cookies for your current browser. To do so, please follow the link below, and you will be directed to specific instructions for IE, Firefox, Chrome, and Safari.

<http://myunl.supportportal.com/ics/support/kbanswer.asp?deptID=583&task=knowledge&questionID=7523>

If you continue to experience issues, please submit a ticket to the MyPLAN helpdesk at:

<https://is.unl.edu/myplansupport>